



QUALITY POLICY

The objective of Applied Component Technology (ACT) is to ensure customer satisfaction by providing defect-free, competitive products, on time, in a manner that encourages personal and corporate growth and success. The ACT Management Team has committed to continually improve the Quality Management System (QMS) and make changes as necessary to achieve this objective.

It is the policy of ACT to: -

- Comply with the requirements of ISO9001:2015 & IATF16949:2016 and to continually monitor, improve and develop the implemented QMS to support the context of ACT and our strategic direction
- Ensure that the requirements are met and expectations of our customers in respect of product specification, quality of manufacture, delivery and service whilst maintaining a competitive price are embedded within our QMS
- Comply with all statutory and regulatory requirements relating to ACT and our customers
- Determine measurable objectives to assure and continually improve the effectiveness and efficiency of our processes
- Manage, evaluate and develop all resources needed to achieve the objectives of ACT and our customers
- Communicate this policy to all ACT staff and provide access to this policy for all interested parties
- Periodically review this policy for continued relevance to ACT and its strategic direction

Signed:

Date: 19-2-20

Milburn Paterson

(Chief Executive Officer)

A handwritten signature in black ink, appearing to read 'M. Paterson', is written over the printed name and title.